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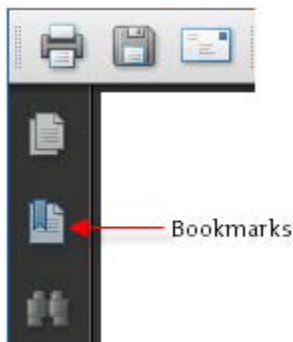
## Important Information for Offices Using CAP's Arbitration Agreements

As a benefit of membership, the Cooperative of American Physicians, Inc. (CAP), provides arbitration agreements and consent forms free of charge to our member physicians. (Nonmembers must pay for these forms.) Located on the back of the "Instructions For Use Of Physician/Patient Arbitration Agreement," is "**A Message To Our Patients About Arbitration**," which has been revised in six languages to instruct patients to read the agreement. The available languages are English, Spanish, Armenian, Chinese, Korean, and Vietnamese.

**If you have copies of "Instructions For Use Of Physician/Patient Arbitration Agreement" please destroy the old version and replace it with the new version dated September 2009.**

You may download the new version in PDF format for any or all of the various languages by following these directions:

1. Click on [this link](#) to open the PDF document.
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