

Translation Resources

There are many resources available to help you better communicate with your patients and assist you in complying with your legal obligations. Bilingual office staff, outside interpretation services, students from nearby colleges for ASL or family (if appropriate) may assist the healthcare provider to communicate effectively with patients.



Costs for phone interpretation services vary and are based on a monthly usage fee and cost per minute.

For help locating an interpreter association near you, go to Medical Leadership Council on Cultural Proficiency Language Access Database at www.medicalleadership.org.

Companies that provide trained telephone language interpreters for health care workers include Language Line at <http://www.language.com>.

For more information about caring for patients with limited English proficiency go to <http://www.lep.gov> or www.hhs.gov/ocr/lep.

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